

DEALING WITH AN UNPROFESSIONAL RESIDENT

MEET AND SET EXPECTATIONS

CREATE A LIST OF ACTION ITEMS NEEDING COMPLETED & AT THE END OF THE MEETING THE RESIDENT SHOULD SIGN AND DATE AS THEIR COMMITMENT.



DOCUMENT DOCUMENT DOCUMENT!!!

EACH MEETING, CONVERSATION, & EMAIL NEEDS TO BE DOCUMENTED IN DETAIL AND IN A TIMELINE FORMAT.



REACH OUT TO YOUR HR CONTACT

HAVE REGULAR MEETINGS WITH HR TO ENSURE ANY CURRENT SITUATIONS ARE BEING DEALT WITH APPROPRIATELY & TIMELY



OTHER RESOURCES

- EMPLOYEE ASSISTANCE PROGRAM
- YOUR STATE MEDICAL BOARD
- YOUR FELLOW COORDINATORS WHO HAVE 'BEEN THERE DONE THAT'
- REFERENCE SIGNED CONTRACT
- RESIDENCY MANUAL
- HOSPITAL POLICIES
- REMEDIATION OF THE STRUGGLING MEDICAL LEARNER BY JEANETTE GUERRASIO, MD

